

ALIES

AUSTRALASIAN LIBRARIES IN THE EMERGENCY SECTOR

Forensic and Scientific Services, Information Research Services

The current Forensic and Scientific Services Library moved with the Government Chemical Laboratory from its premises in the City to Coopers Plains in 1989. As a business unit within Queensland Health, Information Research Services provides services to clients based at the Coopers Plains campus, as well as state wide services to Pathology Queensland staff; FSS staff based off-site and other clients within Queensland Health.

In 2009/2010 DEEDI and CSIRO library staff were accommodated within the existing FSS library area, as part of the Coopers Plains Health and Food Science Precinct. The libraries share a front line service where initial enquiries and services are provided jointly by all agency staff regardless of their affiliation.

Information Research services provides services that include literature searches, current awareness alerts, journal and database subscriptions, book purchasing, document supply from internal and international sources, help with bibliography management and citation and information skills training.

Staff in FSS Information Research Services serve:

- Forensic and Scientific Services
- Biomedical Technology Services (BTS)
- Brisbane Southside Population Health Unit (SPHS)
- Queensland Bone Bank
- Pathology Queensland and
- National Research Centre for Environmental Toxicology (Entox)

Information Research Services currently has 7.5 full time staff which includes the Library Manager, 4 x liaison/liaison support (including collection management and document delivery) and 2.5 staff in electronic and technical services.



Government Chemical Laboratory Library, research area (circa 1920).

Purpose, role, function (within organisation and wider community)

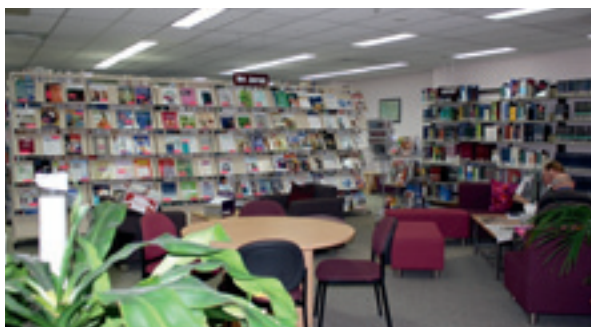
Information Research Services at Forensic and Scientific Services links people with information. It's a vital part of our commitment to promoting the delivery of information and sharing our expertise to help our clients achieve their research and business goals.

Staff in Information Research Services provide services that include literature searches, current awareness alerts, journal and database subscriptions, book purchasing, document supply from internal and international sources, help with bibliography management and citation, negotiating/communicating with vendors to achieve access to online licensed material at library prices and providing on-site and remote access to a range of online material including journals such as Forensic Science International and online books through CRC press.

Experienced staff scan local, national and international news and other media resources to

provide scientists and researcher's with up to date content alerts via email. The focus of the news alerts is on breaking stories, public health outbreaks, issues relating to Queensland Health in general and FSS specifically which are important to management, ongoing legal cases and new research from subject areas relating to the services provided by FSS.

Staff have expertise in literature searching and information evaluation. Information can be supplied from a wide range of national and international databases. Staff are extremely adept at sourcing information from a range of secondary and tertiary sources.



The library today.

The Document Delivery service provides journal articles, reports and books from other Australian libraries and from a variety of overseas sources, as well as from our own collection. This service greatly reduces the cost of subscriptions as information not within our specific collection area can be sourced from a network of libraries.

Staff maintain a digital repository of research published by FSS staff members. This repository (eprints) is available from the Queensland health network. The eprints database ensures that the intellectual output of the staff employed by FSS is maintained and accessible.

FSS in the news – Staff maintain a digital database of news items which directly reference Forensic and

Scientific Services or John Tonge Centre. This database is available via the Queensland Health network and seeks to digitise and make available all news reports pertaining to the business unit.

Information Research Services provides access to AS/NZS and ISO documents to maintain accreditation and quality within the organisation.

Info about library

The library is open 5 days a week. 8.30am to 5pm Monday to Thursday and 8.30am to 4.30pm Fridays. Access is to Queensland Health staff only. Public wishing to access the collection may do so at the discretion of the Library Manager.

Manager, Information Research Services

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Electronic and Technical Services

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Liaison Librarians

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Jennifer Vaisey 32749238
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Document delivery

qhss-ills@health.qld.gov.au

Website links

Organisation home page <http://www.health.qld.gov.au/qhcss/qhss/default.asp>

Information Research Services Subject alerts blog
<http://fssalerts.wordpress.com/>



Workshops, Forums and Master classes

In ensuring professionalism and a learning culture within emergency management, Australian Emergency Management Institute (AEMI) networks with communities of practice: sharing knowledge and empowering individuals and groups through the provision of workshops, forums and master classes.

Peter Power Master Class

'Preventing chaos in a crisis: lessons from the past, ideas for the future'



Peter Power is well known globally as an authoritative and entertaining presenter and writer with over 30 years of crisis management (CM) experience. His research on crisis decision making is quoted in the UK Government Guide on Integrated Emergency Management and he is the author of many advice guidebooks, including the original UK Govt. booklet on what is now Business Continuity (BC) Management.

He is a founder member of the UK judging panel for BC Awards and for several years sat on a UK Cabinet Office / British Standards Institute working party on CM, which recently produced the first ever pan UK guidance on dealing with all types of crises. He was also a member of the IPPR UK Security Review Commission chaired by Lord P Ashdown and General C Guthrie and has run exercises and/or completed CM projects for organisations ranging from the UK 2012 Olympic Delivery Authority, to the BBC and British Tourist Authority ('Visit Britain').

Peter regularly appears on BBC & Sky News and is a Fellow of the Chartered Management Institute, Fellow of the Emergency Planning Society, Fellow of the Business Continuity Institute and Fellow of the Institute of Risk Management. He is also the primary architect of the UK crisis command system 'Gold, Silver & Bronze' (during his time as a senior Police Officer at New Scotland Yard).

Venue: Australian Emergency Management Institute
601 Mt Macedon Road, Mt Macedon Victoria, 3441

Date: 17-19 September 2012

Information and registration: www.em.gov.au/aemi

Email: aemicommunication@ag.gov.au

Phone: 03 5421 5100



**DISASTER
RESILIENT
AUSTRALIA**

Australian Emergency Management Institute

The Australian Emergency Management Institute (AEMI) is a Centre of Excellence for education, research and training in the emergency management sector.

In support of the COAG National Strategy for Disaster Resilience (2011) AEMI:

- Provides education and training
- Conducts strategic activities
- Undertakes applied research
- Promotes community awareness and resilience

Apply now for upcoming units of study or professional development programs

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28 – 31 August	Develop and manage activities that exercise elements of emergency management
4 – 7 September	Coordinate resources for a multi agency incident
5 – 6 September	Establish and manage a recovery centre
10 – 14 September	Facilitate emergency risk management
25 – 27 September	Develop and use political nous
1 – 3 October	Manage recovery functions and services
16 – 19 October	Develop and maintain business continuity plans
30 October – 2 November	Design and manage activities that exercise elements of emergency management

For further information visit: www.em.gov.au/aemi

Email aemicommunication@ag.gov.au or Phone (03) 5421 5100

Never drive through floodwater.

You don't know what you're getting into.

Floods can hit fast and strong currents can be hard to see. Floodwater is also filled with large hidden debris that can sweep you and your vehicle away so never drive into it – even if you know the area.

Stay out and stay safe.



FloodSafe

For more information
www.ses.vic.gov.au
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