

From the CEO



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The investigation, investment in, and use of, emerging technologies by Customs in its work, and its efforts to be at the forefront of Customs administrations, is highlighted in this issue of *Manifest*.

Professional work practices and promotion of them throughout the organisation are keys to the success of Customs operations in Australia. The success of these work practices is being noticed on the world stage, with honours being bestowed by the World Customs Organization on Australian Customs officers in the field of integrity. I congratulate Clay Kerswell on his award for work in strengthening integrity and fighting corruption and the Internal Affairs team for its excellent work in the integrity field.

Articles in this issue also demonstrate the diverse nature of Customs work, including the exploration of the training methods offered by Customs internally and to border organisations in Australia and overseas.

Training is provided in fields as diverse as ship search to dumping-related material injury training.

Constant knowledge-building is another key to successful Customs work and this is the focus of articles dealing with the world-wide problems of chemical precursor and cigarette smuggling.

The theme of change in Customs work and procedures in line with the needs of the nation are taken up in articles dealing with issues as varied as changes in border legislation, transformation of Customs cargo processes and the establishment of a Customs office on Christmas Island.

The history of Customs consultative processes throughout the ages is an interesting look at a different aspect of Customs history as is a look at a former, and colourful, Customs Collector.